



ONE-YEAR SERVICE ADVANTAGE PLAN

Purchase of this Service Advantage Plan at the time of initial boiler purchase entitles the owner to the following:

At no cost to the owner, if the water heater or boiler experiences a thermal shock failure or a defect in material or workmanship of any part in the first year of service, or within 18 months of the shipment date, whichever occurs first, RIVERSIDE HYDRONICS will repair the product. This service plan covers materials, labor and freight. General conditions, as stipulated on RIVERSIDE HYDRONICS's limited warranties, will apply to this one-year Service Advantage Plan.

RIVERSIDE HYDRONICS will not be responsible for improper installation, misuse, or abuse of the product. The installation must be accessible for service, must comply with all applicable federal, state, and local regulations, and must be in accordance with RIVERSIDE HYDRONICS's installation and maintenance manual. Normal maintenance and repair will be the responsibility of the owner. This policy is valid during the first installation only.

Under no circumstances will Riverside Hydronics pay for, or be responsible for, overtime pay (nights, weekends, or holidays) for the owner's convenience or desires. Labor cost covered by this warranty is limited to installations with normal access to the equipment. **ALL ADDITIONAL COST RESULTING FROM UNCOMMONLY RESTRICTIVE INGRESS OR EGRESS, REQUIRING INTRICATE RIGGING AND/OR UNUSUAL BUILDING OR MACHINERY ALTERATIONS, WILL BE THE OWNER'S RESPONSIBILITY.**

The Service Advantage Plan period for the product shall begin at the date of start-up by a RIVERSIDE HYDRONICS authorized contractor, or six months from the date of shipment, whichever occurs first. In the event there is no such start-up required, this service policy period shall begin 90 days from the date of shipment.

Warranty claims should be presented through prompt telephone notification to RIVERSIDE HYDRONICS at toll-free 1-800-990-5918. RIVERSIDE HYDRONICS shall be entitled to inspect the product prior to repair or replacement.